

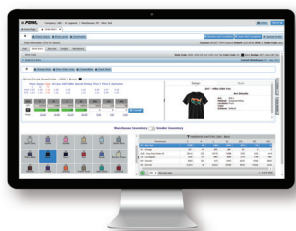


FDM₄
ERP WMS ECOM CRM

APPAREL

SOFTWARE SOLUTIONS

SIMPLE. SMART. SECURE.



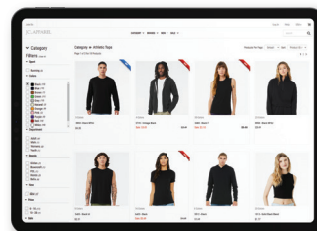
ERP

Designed for
Your Industry



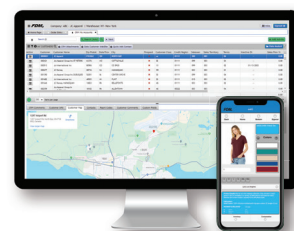
WMS

Making Every
Step Count



ECOM

Business B2B &
Retail B2C



CRM

Information In
Real-Time

CRM IMPROVE SALES PRODUCTIVITY

CUSTOMER SERVICE & PROFITABILITY

The CRM module, integrated with ERP, provides sales reps with real-time sales and customer data, simplifying order placement and customer acquisition. It ensures that any changes to customer information are instantly updated in the master database. This integration enhances efficiency and accuracy.

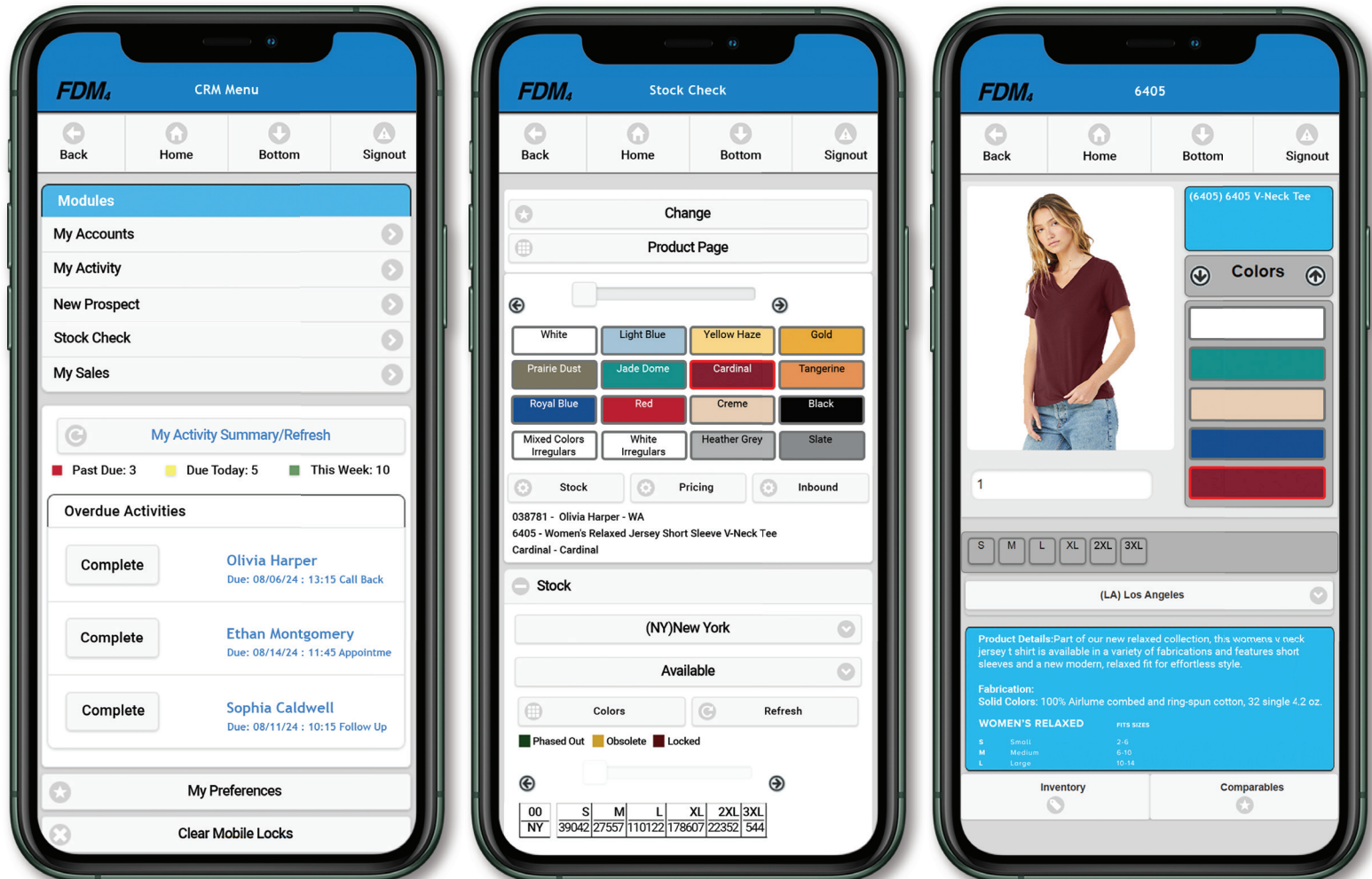
Consistent, Automatic CRM Business Processes Benefit the Whole Team. FDM4 CRM provides the tools to help you increase sales and productivity including drill down of credit, summary of sales, and drop ship sales; plus, rolling twelve months total sales, pieces, dozens, average days to pay, average invoice, credit limit and terms, and more.

The desktop monitor displays the FDM4 CRM web interface. At the top, it shows the company name 'ABC - JC Apparel' and the warehouse location 'NY - New York'. The main menu includes 'Home Page', 'Order Entry', and 'CRM My Accounts'. A search bar is present with the text 'Search:JC'. Below the search bar, there are tabs for 'MY CUSTOMERS', 'CRM Attachments', 'Goto Customer Web Site', and 'Quick Add Contact'. A table lists customer data with columns: Action, Customer, Customer Name, Zip/Postal, State/Prov, City, Prospect, Customer Class, Credit Region, Salesman, Sales Territory, Terms, Inactive Dt, and Sales Prev Yr. The table contains several rows of customer information, including 'JC Apparel', 'JC International Inc', and 'JC Penney'. Below the table, there are tabs for 'CRM Comments', 'Customer Info', 'Customer Map', 'Contacts', 'Report Codes', 'Customer Comments', and 'Custom Fields'. A map is displayed below the tabs, showing the location of '1297 Airport Rd' in North Bay, ON P1B 8G2, Canada. The tablet displays the 'Customer Snapshot' screen. It has a top navigation bar with 'Back', 'Home', 'Bottom', and 'Signout'. Below this, there are four colored buttons: 'JC' (orange), 'AP' (blue), 'CB' (green), and 'CBM' (red). The main content area is divided into three columns: 'Account Info', 'Contacts', and 'Latest Activity'. The 'Account Info' column shows the address '9205 W RUSSELL RD STE 335, Las Vegas, NV, 89148-1451', primary phone '(705)-474-2090', and email 'salesdemo@fdm4.com'. The 'Contacts' column lists 'April, Stacy' as an Application Consultant and 'Bill, Smith' as a VP of Sales. The 'Latest Activity' column shows a list of recent calls with dates and times. At the bottom of the tablet screen, there are three sections: 'Account Snapshot', 'Sales Snapshot', and 'Credit Snapshot', each displaying various financial and operational metrics.

Convenient Mobile Access. Instant access via web browser to place orders, view order status, order history, real-time accounts receivable, credit terms, and activity management.

- Built-in security and permissions to support access and ownership
- Import/Export Utility
- Track customer communication – frequency and content
- Custom fields allow you to create unique client criteria for reporting and marketing

Oversee All CRM Activity on the System. Supervisors can view all activities assigned to each CRM user and can reassign activities for those who are absent from work.

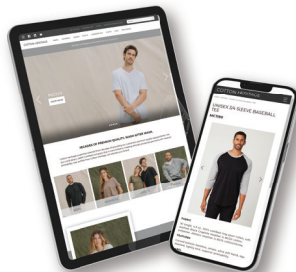


VISIT OUR FDM4 USER SITES



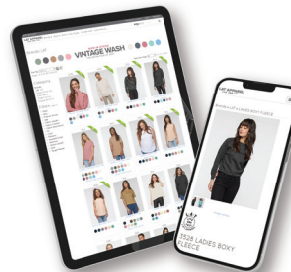
usabayside.com

ERP, B2B, CRM, WMS



cottonheritage.com

ERP, B2B, CRM, WMS



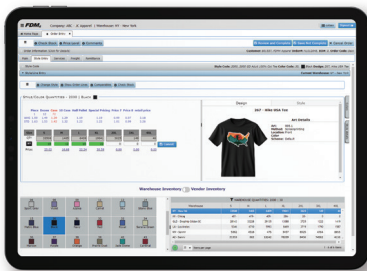
latapparel.com

ERP, B2B, CRM, WMS



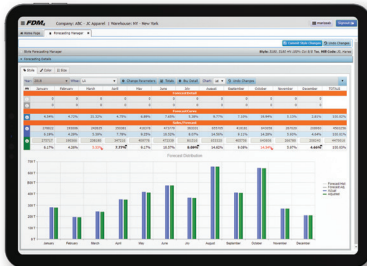
wpsportswear.com

ERP, B2B, CRM



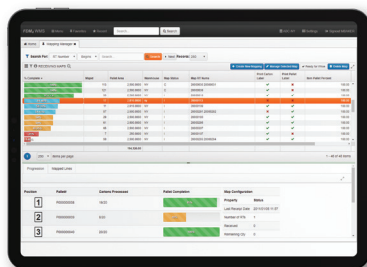
Order Management & Sales

- Order Processing
- Decoration Entry
- B2B & B2C ECOM
- EDI/EASI & PromoStandards
- Credit Card Processing
- Returns & Claims



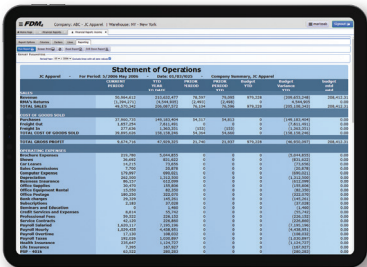
Inventory Management

- Inventory Control
- Intelligent Allocations
- Warehouse Transfers
- Forecast Replenishment



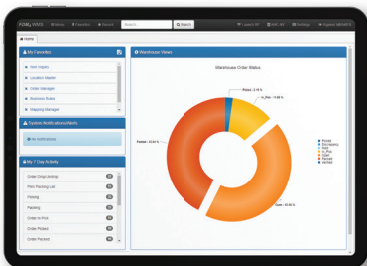
Supply Chain Management

- Vendor Portal
- Purchasing & ASN's
- Manufacturing
- Warehouse Management
- Sales & Vendor Analysis



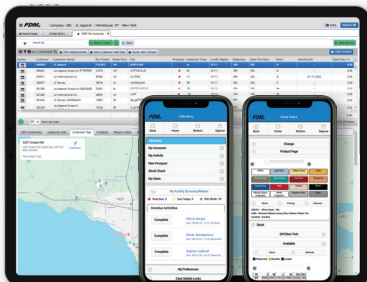
Financial Management

- General Ledger
- Accounts Receivable
- Financial Reporting
- Accounts Payables
- Multi-Company Consolidation
- Multi-Currency



Business Intelligence

- Enterprise Reporting
- Charts & Analytics
- Dashboards
- Data Marts



Customer Relationship Management

- Desktop CRM
- Mobile CRM
- Lead & Contact Management
- Sales & Order Tracking

SINGLE CALL

FOR ALL SUPPORT

SOFTWARE, HARDWARE, & COMMUNITY



**Cloud Solutions & On
Premise Hardware**

Data Conversion



**Disaster Recovery &
Business Continuity**



**Training & Conference
Room Pilot**



Consultation & Analysis



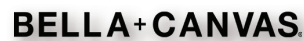
Software Support Services



**Customization &
Systems Integration**

**Upgrades &
Enhancements**

CUSTOMER SHOWCASE



CUSTOMER SHOWCASE

LIQUID

**LOS
ANGELES
APPAREL**

MI
McCREARY'S TEES

MI MISSION IMPRINTABLES

Model

OMN
APPARATECH

● PTIMA

PCNATM

premium
uniforms

RGRILEY.com

RoyalapparelTM

SMART
—BLANKS—

star

STATON
corporate & casual

SUNAPPAREL

TRIMARK

WASATCH



Whispering Pines
sportswear

Z ZUNI[®]
SPORTSWEAR

DECORATION

SHOWCASE





FDM4 AMERICA INC.



FDM4 INTERNATIONAL INC.



SOFTWARE

TO GROW YOUR BUSINESS

SIMPLE. SMART. SECURE.

For over 45 years FDM4 has been a leading provider of business solutions, including integrated ERP, Decoration Management, Warehouse Management (WMS), E-commerce (B2B, B2C, and Online Stores), and Customer Relationship Management (CRM).

Our powerful, scalable software delivers user-friendly, industry-specific applications tailored to the needs of Distributors, Decorators, and Manufacturers across a range of sectors — including branded apparel, promotional products, uniforms, team sports, accessories, and consumer goods.

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