



FDM4 Enterprise Solutions ERP • WMS • E-commerce

Get the maximum value and return on your investment. FDM4 specializes in the design, development, and implementation of fully-integrated technologically advanced solutions. Take advantage of FDM4 expertise to streamline your operations and help improve the overall efficiency and profitability of your business.

Software from the source. As the software developer - not a reseller - FDM4 offers continual support throughout the entire implementation process and support cycle. Custom development ensures you get maximum value and return on your investment with software that changes and grows with you year after year.

More than 30 years of knowledge and experience. In business for over 30 years, FDM4 is a well-established company that provides a high level of customer satisfaction. Our industry-specific expertise ensures software and support is tailored to meet the demands of your industry, and helps you improve the bottom line.

Industry-specific solutions. FDM4 ERP software is integrated with a warehouse management system and e-commerce – all with the ability to handle an unlimited number of products and feature details. These attributes are then used for forecast replenishment, advanced web search, and order entry.

License and SaaS models. With full technical expertise including hardware, software, with connectivity to EDI, Internet, remote printing, e-mailing and network faxing, FDM4 offers either a license model or Software as a Service, so you can enjoy the benefits of enterprise class software without having to invest in your own technological infrastructure.

- Step 1** Buy or Lease License
- Step 2** Buy or Lease Hardware
- Step 3** Your IT environment or FDM4 Hosting Infrastructure

Service commitment to your success. When you choose FDM4, you receive a turnkey solution starting with a detailed operational review and analysis of your company's needs, custom modifications, data conversion, on-site training, conference room pilot, and *go-live* support; plus, of course, full technical support.

Powerful technology designed to handle thousands of concurrent users accessing terabytes of data along with high availability and instant response times. Easy to use leading-edge user interface lets you add columns for sorting and searching, create user-definable menus and inquiry screens, attach images or documents in any form, scan vendor invoices, access information through charts and graphs, and drill down for data.

Real-time core data access. As a fully-integrated system, all software modules utilize the same database, so your information in the ERP, B2B/B2C E-commerce, WMS and CRM is always displayed in real time. Plus you save valuable time avoiding data uploads and downloads, and duplicate data entry.

Retain your investment. FDM4 is a robust, scalable solution currently in use by companies ranging in size from 20 to more than 1,000 users, with multiple warehouses shipping thousands of orders a day. FDM4 can be configured to run in any environment – with the ability to add functions as your company expands. This ensures the system grows with you, helping you retain your initial investment.

FDM4 Profile GEN-INTL 04282010

"There are many advantages to working with FDM4...they've been around for a very long time, have a proven record of success, and clearly understand our business. This has been an extremely positive experience for us. We anticipate the solution will continue to grow with our needs and deliver ongoing benefits to our business."

– Chief Information Officer
Euro-Pro (Shark)

"Your phenomenal team is just wrapping up their two week 24/7 visit to Emeryville for our conversion/ go-live in what I would characterize as a smashing success."

– President
MacPherson's

Established in 1978,
FDM4 specializes in the design and implementation of Enterprise Resource Planning, Warehouse Management System, and E-commerce software.

FDM4
International Inc.

Solutions for long-term improvement of business efficiency. Mix and match modules to suit your specific needs and resources.

ERP Modules

Improve efficiency and profitability

Enjoy the benefits of industry-specific ERP software – with order entry for an unlimited number of products, features, and customers. Scalable solution with multi-company, multi-currency and flexible landed cost.

- Order Processing and Fulfillment
- Sales Rep and Vendor Portals
- CRM and CRM Mobile Access
- Customer Service Solution
- POS Touch Screen
- EDI Standards
- Credit Card Processing
- Inventory Control
- Intelligent Allocations
- Forecast Replenishment
- Purchasing and ASNs
- Returns and Claims
- General Ledger, A/R, A/P
- Multi-company consolidation
- Sales Analysis, Vendor Analysis
- Warehouse Transfers
- Integrated Fax/E-mail
- Work Orders
- Light Manufacturing
- Report Writer, CyberQuery Reports
- Executive Dashboard

WMS Modules

Increase inventory accuracy to 99%

Proven results from FDM4 warehouse management system give you a competitive advantage as it adapts to your company's specific needs, optimizing inventory levels and increasing order throughput.

- Paper, RF Unit, and Automated Voice Picking Systems
- Pre-Receipt Put-Away Planning
- Receiving and Put-Away
- Replenishment
- Picking and Packing Options
- Multiple Shipping and Returns
- Cycle Counts
- Physical Inventory Option
- Reporting and Analytics
- Work Center Management
- Labour Management
- Fill Rate Analysis
- Dynamic Slotting
- Location Consolidation
- Kitting and Assembly
- Warehouse Dashboard



E-commerce for B2B and B2C

Enhance service and increase sales

Don't underestimate the true power of your website. When you leverage the power of the Internet, the benefits are great: reduced labour-intensive back-office processes, enhanced customer service, and expanded sales revenue.

- Consumer and business sites
- SEO to improve search ranking
- Secure PCI-compliant shopping
- Shop by price, feature, bestsellers
- Promos, Gift Certificates, Wish Lists
- Social networking, blog, reviews
- Cross- and up-sell with product companions and comparables
- Live chat customer service
- Multiple payment methods
- Auto freight calculation
- Order confirmation e-mail
- Track order status, carrier delivery
- Collection and kitting
- FDM4 E-commerce SiteBuilder
- Real-time inventory by warehouse
- B2B quick matrix order entry and custom pricing
- Integrates with any ERP or WMS

See it for yourself.
Please contact us today
to schedule an online
demonstration tailored
to your requirements.
salesinfo@fdm4.com

The screenshot shows the Shark website interface. At the top, there's a navigation bar with 'Products', 'Parts/Accessories', 'Contact & Support', 'Sign Up', and 'Shopping Cart'. Below this is the 'Shark' logo and the tagline 'Smarter, Faster House Care.' A search bar and 'Welcome: Sign In' are visible. A 'LIVE HELP' chat window is open on the right. The main content area features several product tiles: 'NEW! Portable Steam Pocket' with '2 FREE POCKETS', 'Introducing... Navigator' vacuum with 'Revolutionary Technology at a Revolutionary Price', and 'House Care' section with 'Steam', 'Hand & Color', 'Vacuum', and 'Garment' options. A 'Cleaning Tips' section is also present. The footer includes 'About Us', 'Register Product', 'Manuals / Warranty', 'FAQs', 'Cleaning Tips', and a 'VeriSign Secured' logo. On the right side of the screenshot, there's a 'MacPherson's' section with a login form and a list of services like 'business inquiry' and 'art fundamentals'.

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Visit FDM4 user websites
gammasales.com (E-commerce - B2B/B2C); macphersonart.com
(ERP, B2B, WMS - 3 warehouses 100,000 to 300,000 sq ft); sharkclean.com
(B2C, CRM Web Portal for Call Center Order Fulfillment); vpdinc.com (ERP).

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