



FDM4 Enterprise Solutions ERP • WMS • E-commerce

Apparel and footwear specialist saves you time and money.
FDM4 specializes in the design, development and implementation of software and hardware solutions for apparel and footwear enterprises.
Take advantage of FDM4 to streamline your operations and help improve the overall efficiency and profitability of your business.

Software from the source. As the software developer - not a reseller - FDM4 can offer continual support throughout the entire implementation process and support cycle. Custom development ensures you get maximum value and return on your investment with software that changes and grows with you year after year.

More than 30 years of knowledge and experience. In business for over 30 years, FDM4 is a well-established company that provides a high level of customer satisfaction. Our apparel and footwear expertise ensures software and support is tailored to meet the demands of your industry, and helps you improve the bottom line.

Industry-specific solutions. FDM4 ERP software is integrated with a warehouse management system and e-commerce – all with the ability to handle an unlimited number of colours, sizes, styles and feature details. These attributes are then used for forecast replenishment, advanced web search, and matrix order entry.

License and SaaS models. With full technical expertise including hardware, software, with connectivity to EDI, Internet, remote printing, e-mailing and network faxing, FDM4 offers either a license model or Software as a Service, so you can enjoy the benefits enterprise class software without having to invest in your own technological infrastructure.

Step 1 Buy or Rent License **Step 2** Buy or Rent Hardware **Step 3** Your IT environment or FDM4 Hosting Infrastructure

Service commitment to your success. When you choose FDM4, you receive a turnkey solution starting with a detailed operational review and analysis of your company's needs, custom modifications, data conversion, on-site training, conference room pilot, and *go-live* support; plus, of course, full technical support.

Powerful technology designed to handle thousands of concurrent users accessing terabytes of data along with high availability and instant response times. Easy to use leading-edge user interface lets you add columns for sorting and searching, create user-definable menus and inquiry screens, attach images or documents in any form, scan vendor invoices, access information through charts and graphs, and drill down for data.

Real-time core data access. As a fully-integrated system, all software modules utilize the same database, so your information in the ERP, B2B/B2C E-commerce, WMS and CRM is always displayed in real time. Plus you save valuable time avoiding data uploads and downloads, and duplicate data entry.

Retain your investment. FDM4 is a robust, scalable solution currently in use by companies ranging in size from 20 to more than 1,000 users, with multiple warehouses shipping thousands of orders a day. FDM4 can be configured to run in any environment – with the ability to add functions as your company expands. This ensures the system grows with you, helping you retain your initial investment.

"We congratulate you and your team for the impressive implementation...It is a rare day that you hear of an ERP system as complex as FDM4 going live, on schedule, and without any major complications."

– Bodek and Rhodes

"During the peak summer months, the company processes approximately 18,000 orders a day. If our mission-critical systems went down for only an hour, we could potentially lose hundreds of thousands of dollars in revenue. We have tested and experienced the continuous reliability of FDM4 solutions, which is why we count on FDM4 to deliver the applications and infrastructure necessary to support our business."

– Broder Bros., Co.

Established in 1978, FDM4 specializes in the design and implementation of Enterprise Resource Planning, Warehouse Management System, and E-commerce software.

FDM4
International Inc.

Solutions designed specifically for apparel and footwear enterprises. Mix and match modules and features to suit your specific needs and resources.

ERP Modules

Improve efficiency and profitability

Enjoy the benefits of industry-specific ERP software with matrix order entry for style, colour, size, plus capability for unlimited product features. Scalable solution with multi-company, multi-currency and landed cost functionality.

- Order Processing and Fulfillment
- Sales Rep and Vendor Portals
- CRM and CRM Mobile Access
- Customer Service Solution
- POS Touch Screen
- EDI and EASI Standards
- Credit Card Processing
- Inventory Control
- Intelligent Allocations
- Forecast Replenishment
- Purchasing and ASNs
- Returns and Claims
- General Ledger, A/R, A/P
- Multi-company Consolidation
- Sales Analysis, Vendor Analysis
- Warehouse Transfers
- Integrated Fax/E-mail
- Work Orders
- Light Manufacturing
- Report Writer, CyberQuery Reports
- Executive Dashboard

WMS Modules

Increase inventory accuracy to 99%

Proven results from FDM4 warehouse management system give you a competitive advantage as it adapts to your company's specific needs, optimizing inventory levels and increasing order throughput.

- Paper, RF Unit, and Automated Voice Picking Systems
- Pre-Receipt Put-Away Planning
- Receiving and Put-Away
- Replenishment
- Picking and Packing Options
- Multiple Shipping and Returns
- Cycle Counts
- Physical Inventory Option
- Reporting and Analytics
- Work Center Management
- Labour Management
- Fill Rate Analysis
- Dynamic Slotting
- Location Consolidation
- Kitting and Assembly
- Warehouse Dashboard



E-commerce Features

Enhance service and increase sales

Whether consumers, businesses, or both – don't underestimate the true power of your website. The benefits are great: reduced labour-intensive back-office processes, enhanced customer service, and expanded sales revenue.

- Consumer and business sites
- SEO to improve search ranking
- Secure PCI-compliant shopping
- Shop by size, gender, price, feature
- Promos, Gift Certificates, Wish Lists
- Social networking, blog, reviews
- Cross- and up-sell with product companions and comparables
- Live chat customer service
- Multiple payment methods
- Auto freight calculation
- Order confirmation e-mail
- Track order status, carrier delivery
- Collection and kitting
- FDM4 E-commerce SiteBuilder
- Real-time inventory by warehouse
- B2B quick matrix order entry and custom pricing
- Integrates with any ERP or WMS

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